

Shipping

Spa-at-Home Boxes qualify for Free Shipping, Canada and USA Only.

Purchases of \$100 CAD (before taxes) qualify for Free Shipping - Canada Only.

Purchases of \$175 CAD (before taxes) qualify for Free Shipping - USA Only

*For shipments which do not qualify for free standard shipping, shipping costs will be calculated based on the order total.

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ORDER PROCESSING

SBG & CO Online orders are shipped and delivered by Canada Post on business days (Monday through Friday, excluding major holidays). Once your order has been processed, you will be notified with an Order Confirmation Email including a tracking number.

Orders shipped via Standard Service are processed and shipped in 1 - 2 business days, depending on product availability.

Express orders placed by 1PM ET will be processed and shipped the same day, depending on product availability.

Orders received over the weekend and on holidays will be processed the following business day.

Please note that a signature may be required upon delivery for Express deliveries.

Shipping to select rural or remote destinations may result in extended shipping times. Please note Express Service may not be available for some remote destinations.

All taxes will be applied subject to applicable federal and provincial tax legislation.

WHERE WE SHIP

We ship to Canada*

The skincare brands we carry, Phyt's France* and Hubislab, Therra Fusion, Bioline Jato, Alex Cosmetics are professional spa retail skincare products sold in Canada.* The exception is Phyt's France, Poya Organics and L'Étoiles Cosmétiques, which we ship to the USA.

If you reside in another country and wish to make a purchase, we would be happy to assist to connect you with a spa beauty retailer in your country.

If you are international, please contact us by email to info@sbgco.ca and we will be happy to accommodate your request as best as we can.

International orders are subject to import duty taxes and are the responsibility of the purchaser. (excluding the Intelligent Beauty Workshop series). If you have any questions, please contact us at info@sbgco.ca.

SHIPPING RESTRICTIONS

SHIPMENTS TO FORWARDING COMPANIES

SBG & CO is not responsible for damage, defect, material difference, or loss that occurs to goods delivered to a forwarding company. This means that SBG & CO is not responsible to provide a replacement or refund for any goods delivered to a forwarding company. If you choose to use a forwarding company, we recommend

requesting the forwarder refuse any packages that arrive damaged. If a package is lost or damaged after being received by the freight forwarder, it is the responsibility of the freight forwarder.

We are a small business and appreciate your patronage.

Thank you for supporting a woman-owned business.